



Secure 24 partners with Monitor 24-7 to provide service management solutions using IncidentMonitor™.

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Monitor 24-7 Inc, the producers of the award-winning IncidentMonitor™ - an advanced service management solution and Secure-24, Inc. - a premier provider of managed hosting, disaster recovery, and security services for enterprise-level, business-critical applications - announced today that both companies have entered into an agreement which will allow Secure-24 to resell, implement, and support IncidentMonitor™.

"We were quite impressed by IncidentMonitor's intelligent workflow capabilities as well as its scalability," said Matthias Horch, CEO, "The fact that IncidentMonitor allowed us to be ITIL compliant was also a deciding factor. Secure-24 provides services to organizations that need to meet rigorous compliance metrics, so our business model is built on compliance with industry standards as well as business best practices such as ITIL, CobiT, Sarbanes-Oxley, HIPAA, and so on."

"Secure 24 has a history of providing tremendous value to their customers", said Scott Walling, Managing Consultant at Monitor 24-7. "Secure 24 can now enhance their service offering by providing IncidentMonitor, a robust service management framework. Secure 24's trained consultants can work with their customers to define ITIL and non-ITIL processes, and then configure IncidentMonitor™ to support the specific business needs of their customers. We look forward to a long and rewarding relationship with Secure 24.

For more information or a demo, visit our website or www.monitor24-7.com or send an email sales@monitor24-7.com or call us at +1 866 364 2757.

About Monitor 24-7 Inc

Monitor 24-7 redefines service management by helping organizations improve their customer facing functions. Monitor 24-7 provides simple solutions that tackle complex service desk processes right out of the box. Monitor 24-7's award winning IncidentMonitor delivers state-of-the-art business processes and intelligent workflow capabilities in a fraction of the time and at a fraction of the cost of other solutions. Its unique single platform approach does not require expensive customization or additional modules; and processes can be automated to reduce time and increase efficiency.

IncidentMonitor's ITIL (IT Infrastructure Library)-compatible open framework also allows for rapid implementation of enterprise level service desk capabilities without being tied to legacy systems or costly customization. Monitor 24-7 solutions are used by a broad base of global customers in a variety of industries, including healthcare, telecommunications, government, commercial, financial and manufacturing enterprises among others

About Secure-24, Inc.

Secure-24 is a premier provider of information security and managed hosting services, including disaster recovery and ERP hosting. Our dedicated hosting of mission-critical applications is based on a foundation of compliance with government standards and industry best practices. We unite best-of-breed security hardware and software with our unparalleled services for an "end-to-end" security solution. We own and operate Class V Datacenters in multiple locations to provide a highly-secure, highly-available, failover-capable environment for our services. Such a business model allows us to take advantage of economies of scale in providing high-end solutions at minimal cost. To learn more, please visit www.secure-24.com or e-mail us at info@secure-24.com.